

Frequently Asked Questions

What does the Division of Social Services do?

We provide mental health and substance abuse treatment referrals and case management to Peabody residents. We also provide leadership and positive youth development opportunities to school-aged children in Peabody.

Where is the Division of Social Services located?

Our offices are located at the Peabody Police Station. Members of our staff meet with clients on site, virtually, in their homes, or at other satellite locations throughout the City.

How do I request services for myself or someone else?

Scan the Request for Services QR code located inside this brochure **or** visit www.peabody-ma.gov under Social Services, select the Request for Services form **or** call 978-538-6339 to leave a message for a return call **or** email socialservices@peabodypolice.org

What if I need assistance after normal business hours?

We are not a crisis response team. If you are experiencing a mental health or medical emergency, call 911. Otherwise, please email or leave a voicemail and someone will get back to you within three business days.

Scholarship

The City of Peabody is pleased to announce a sober living scholarship program that is available to Peabody residents with a financial need on a case-by-case basis. The scholarship will help defray the startup costs associated with outpatient treatment options such as a sober living program, an intensive outpatient program, or another medically approved option presented by the resident. Hard copy applications are available through the Social Services office or you can complete the online application through the social services website or by scanning the red QR code.



www.peabody-ma.gov

Contact Us

Division of Social Services
c/o Peabody Police Department
6 Allens Lane Peabody MA 01960
978-538-6339 or
socialservices@peabodypolice.org

www.peabody-ma.gov
or scan the QR code



City of Peabody

Dept of Health & Human Services

Division of Social Services

With a mission to enhance positive outcomes for Peabody residents and their families while creating a healthier community for all who live, work, or play in Peabody.



What is Primary Prevention?

Through the Healthy Peabody Collaborative, the Social Services Division focuses on positive youth development and promoting positive community norms to reduce negative and risky behaviors including drug and alcohol use. Research shows that young people thrive when they have a strong web of developmental relationships in their families, classrooms, youth programs, and faith communities. The HPC works with all sectors of the community to intentionally build the qualities, experiences and relationships that young people need to grow up healthy, caring and responsible.



Social Services

The City of Peabody Division of Social Services was established in 2023 to support all Peabody residents. Some of our services include:

- Coordinating access to physical, mental, and behavioral health care services
- Needs Identification
- Crisis stabilization
- Planning and coordination of after-care needs
- Short-term emotional support
- Referrals to community resources for additional supports, assistance, and safety

If you or someone you care about is in need of services, please contact us:

Phone: 978-538-6339

Email: socialservices@peabodypolice.org

Online Referral Portal: The portal can be found on the City of Peabody's website, www.peabody-ma.gov under Social Services or by scanning the QR code.



Behavioral Health Support

